

**Republic of Armenia /Armenian Territorial  
Development Fund**

**Tourism and Regional Infrastructure  
Improvement Project (P504282)**

**ENVIRONMENTAL AND SOCIAL  
COMMITMENT PLAN (ESCP)**

**Negotiated**

**March 6, 2025**

## **ENVIRONMENTAL AND SOCIAL COMMITMENT PLAN**

1. The Republic of Armenia (the “Borrower”) will implement the Tourism and Regional Infrastructure Improvement Project (the “Project”), with the involvement of the Armenian Territorial Development Fund (“Project Implementing Entity” or “PIE”), as set out in the Loan Agreement and the Project Agreement (the “Agreements”). The International Bank for Reconstruction and Development (the “Bank”) has agreed to provide financing for the Project, as set out in Agreements.
2. The Borrower shall ensure that the Project is carried out in accordance with the Environmental and Social Standards (ESSs) and this Environmental and Social Commitment Plan (ESCP), in a manner acceptable to the Bank. The ESCP is a part of the Agreements. Unless otherwise defined in this ESCP, capitalized terms used in this ESCP have the meanings ascribed to them in the Agreements.
3. Without limitation to the foregoing, this ESCP sets out material measures and actions that the Borrower shall carry out or cause to be carried out, including, as applicable, their respective timeframes; institutional, staffing, training, monitoring and reporting arrangements; and grievance management. The ESCP also sets out the environmental and social (E&S) documents that shall be prepared or updated, consulted, disclosed and implemented under the Project, consistent with the ESSs, in form and substance acceptable to the Bank. Said E&S documents may be revised from time to time with prior written agreement by the Bank. As provided for under the referred Agreement, the Borrower shall ensure that there are sufficient funds available to cover the costs of implementing the ESCP.
4. As agreed by the Bank and the Borrower, this ESCP will be revised from time to time, if necessary, to reflect adaptive management of Project changes or unforeseen circumstances or in response to Project performance. In such circumstances, the Bank and the Borrower agree to update the ESCP to reflect these changes through an exchange of letters signed between the Bank and the Borrower’s representative specified in the Loan Agreement or the Project Implementing Entity’s representative as specified in the Project Agreement between the Bank and the Project Implementing Entity. The Borrower shall promptly disclose the updated ESCP.
5. The subsection on “Indicators for Implementation Readiness” below identifies the actions and measures to be monitored to assess Project readiness to begin implementation in accordance with this ESCP. Nevertheless, all actions and measures in this ESCP shall be implemented as set out in the “Timeframe” column below irrespective of whether they are listed in the referred subsection.

MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY
IMPLEMENTATION ARRANGEMENTS AND CAPACITY SUPPORT			
A	<p><b>ORGANIZATIONAL STRUCTURE</b></p> <p>a. Maintain an environmental and social unit within the PIE that is tasked with E&amp;S management with qualified staff and resources to support the management of environmental, social, health and safety (E&amp;S) risks and impacts of the Project including an environmental specialist and a social specialist.</p> <p>b. Hire or appoint one resettlement specialist or consultant to support the management of the resettlement impacts of the rehabilitation of Gyumri marketplace.</p>	<p>a. Appoint one environmental specialist and one social specialist no later than 15 days after the Effective Date and thereafter maintain these positions throughout Project implementation.</p> <p>b. Hire or appoint one resettlement specialist or consultant before start of preparation of the resettlement plan (RP) for the rehabilitation of Gyumri marketplace, and thereafter maintain this position throughout implementation of the RP.</p>	PIE
B	<p><b>CAPACITY BUILDING PLAN</b></p> <p>Prepare, adopt, and implement the capacity building plan (CBP) as part of the Project Operations Manual (POM), including but not limited to training for:</p> <ul style="list-style-type: none"> <li>• PIE staff, stakeholders, communities, and Project workers as defined in the Project labour management procedures (LMP) on the World Bank Environmental and Social Framework (ESF) and requirements of the ESSs, stakeholder mapping and engagement, E&amp;S risk assessment and management of the Project, community H&amp;S, emergency preparedness and response, Project feedback and grievance redress mechanism (“FGRM”).</li> <li>• PIE staff, other involved stakeholders and local municipalities on Project Resettlement Framework (RF).</li> <li>• PIE staff and Project workers on LMP, including workers’ grievance mechanism and sexual exploitation or abuse (SEA) and sexual harassment (SH) preventive measures.</li> <li>• contractors, sub-contractors and technical supervisors on Environmental and Social Impact Assessment(s) (ESIA), Environmental and Social Review(s)(ESR), Environmental and Social</li> </ul>	<p>Adopt the CBP prior to the Effective Date and thereafter implement the plan throughout Project implementation.</p>	PIE

MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY
	Management Plan(s) (ESMP), Cultural Heritage Management Plan (CHMP), RP(s) and monitoring and reporting of occupational health and safety (OHS) aspects of the Project.		
MONITORING AND REPORTING			
C	<p><b>REGULAR REPORTING</b></p> <p>Prepare and submit to the Bank regular monitoring reports on the E&amp;S performance of the Project. The reports shall include:</p> <ul style="list-style-type: none"> <li>• Status of preparation and implementation of E&amp;S documents required under the ESCP.</li> <li>• Summary of stakeholder engagement activities carried out as per the Stakeholder Engagement Plan (SEP).</li> <li>• Complaints submitted to the FGRM, the grievance log, and progress made in resolving them.</li> <li>• E&amp;S performance of contractors and subcontractors as reported through monthly contractors' and supervision firms' reports.</li> <li>• Number and status of resolution of incidents and accidents reported under action E below.</li> <li>• Status of preparation and implementation of RP(s).</li> <li>• Progress made towards the implementation of the CBP.</li> <li>• Status of implementation of the LMP.</li> </ul>	Submit semestral reports as a part of the regular Project reports to the Bank throughout Project implementation, commencing after the Effective Date. Submit each report to the Bank no later than 45 days after the end of each reporting period.	PIE
D	<p><b>CONTRACTORS' MONTHLY REPORTS</b></p> <p>Require contractors and supervising firms to provide monthly monitoring reports on E&amp;S performance in accordance with the metrics specified in the respective bidding documents and contracts and submit such reports to the Bank.</p>	Submit the monthly reports to the Bank upon request.	PIE
E	<p><b>INCIDENTS AND ACCIDENTS</b></p> <p>Notify the Bank of any incident or accident relating to the project which has, or is likely to have, a significant adverse effect on the environment, the affected communities, the public or workers, including those resulting in death or significant injury to workers or the public; acts of violence, discrimination or protest; unforeseen impacts to cultural heritage or biodiversity resources;</p>	Notify the Bank no later than 48 hours after learning of the incident or accident. Provide available details upon request.	PIE

MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY
	<p>pollution of the environment; dam failure; forced or child labour; displacement without due process (forced eviction); allegations of SEA and SH; or disease outbreaks. Provide available details of the incident or accident to the Bank upon request.</p> <p>Arrange for an appropriate review of the incident or accident to establish its immediate, underlying and root causes.</p> <p>Prepare, agree with the Bank, and implement a corrective action plan (CAP) that sets out the measures and actions to be taken to address the incident or accident and prevent its recurrence.</p>	Provide review report and CAP to the Bank no later than 10 days following the submission of the initial notice, unless a different timeframe is agreed to in writing by the Bank.	
<b>ESS 1: ASSESSMENT AND MANAGEMENT OF ENVIRONMENTAL AND SOCIAL RISKS AND IMPACTS</b>			
1.1	<p><b>ENVIRONMENTAL AND SOCIAL ASSESSMENTS AND/OR PLANS</b></p> <p>1. Prepare, adopt, and implement the environmental and social management framework (ESMF) for the Project, consistent with the relevant ESSs.</p> <p>2. Prepare, adopt, and implement the site-specific ESMP, including, inter alia, relevant ESIA and ESR, as set out in the ESMF. The proposed activities described in the exclusion list set out in the ESMF shall be ineligible to receive financing under the Project.</p> <p>3. Screen proposed activities according to the criteria of paragraph 7(a) of the Bank Operational Policy on Project on International Waterways (OP 7.50) and ensure alignment with the permitted activities outlined in the ESMF .</p>	<p>1. Consult, finalize, redisclose and adopt ESMF prior to the Effective Date, and thereafter implement the ESMF throughout Project implementation.</p> <p>2. Prepare, adopt, and incorporate the site-specific E&amp;S instruments as part of the respective bidding documents for the respective activity prior to the carrying out of civil work. Once finalized, implement the respective instrument throughout the implementation of the respective activity.</p>	PIE
1.2	<p><b>MANAGEMENT OF CONTRACTORS</b></p> <p>Incorporate the relevant aspects of the ESCP, including, inter alia, relevant E&amp;S assessments or plans, the LMP, and code of conduct, into the E&amp;S specifications of the procurement documents and contracts with contractors and supervising firms. Thereafter ensure that the contractors and supervising firms comply and that they require their subcontractors to comply with the E&amp;S specifications of their respective contracts. Provide copies of the relevant contracts with contractors/subcontractors and supervision firms to the Bank.</p>	As part of the preparation of procurement documents and respective contracts. Supervise contractors throughout Project implementation.	PIE
1.3	<p><b>TECHNICAL ASSISTANCE</b></p> <p>Carry out the consultancies, studies including feasibility studies, capacity building, training, and any</p>	Throughout Project	PIE, Ministry of Economy (MoE)

MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY
	other technical assistance activities under the Project, inter alia development of Cluster Development Plans (CDPs), site management and/or operational and maintenance plans in accordance with terms of reference acceptable to the Bank, that are consistent with the ESSs. Thereafter prepare and finalize the outputs of such activities in compliance with the terms of reference.	implementation.	
1.4	<p><b>CONTINGENT EMERGENCY RESPONSE FINANCING</b></p> <p>1. Ensure that the Contingent Emergency Response Component (CERC) Manual includes a description of the E&amp;S assessment and management arrangements for the implementation of Part 4 of the Project, in accordance with the ESSs.</p> <p>2. Implement the E&amp;S provisions of the CERC Manual.</p>	<p>1. The adoption of the CERC Manual in form and substance acceptable to the Bank is a withdrawal condition under Section III.B(1) of Schedule 2 of the Loan Agreement.</p> <p>2. In accordance with the timeframes specified in the CERC Manual.</p>	PIE
1.5	<p><b>ASSOCIATED FACILITIES</b></p> <p>In the event that Associated Facilities (as defined in the ESF) are identified during Project implementation, ensure that the activities in the associated facility are carried out in accordance with the applicable requirements of this ESCP and the ESSs, including ESMF, ESMPs, LMP, RF, SEP.</p>	Throughout Project implementation.	PIE
<b>ESS 2: LABOR AND WORKING CONDITIONS</b>			
2.1	<p><b>LABOR MANAGEMENT PROCEDURES</b></p> <p>Prepare, adopt, and implement the LMP for the Project including, inter alia, provisions on working conditions, management of workers relationships, OHS (including personal protective equipment, and emergency preparedness and response), code of conduct (including relating to SEA and SH), forced labour, child labour, grievance arrangements for Project workers, and applicable requirements for contractors, subcontractors, and supervising firms.</p>	Consult, finalize, redisclose and adopt LMP prior to the Effective Date, and thereafter implement the LMP throughout Project implementation.	PIE
2.2	<p><b>OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT MEASURES</b></p> <p>1. Prepare, adopt, and implement an OHS Management Plan as part of the site-specific ESMP to assess and manage the OHS risks and impacts of the Site-Specific Activities.</p>	Same timeframe as Action 1.1.2 above for the adoption and implementation of the site-specific	PIE

MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY
	2. Require contractors and subcontractors to implement OHS Management Measures in accordance with the Project LMP and site-specific ESMP.	ESMP.  Throughout contract implementation.	
2.3	<b>GRIEVANCE MECHANISM FOR PROJECT WORKERS</b>  Establish and operate a grievance mechanism for Project workers, as described in the LMP and consistent with ESS2.	Establish grievance mechanism prior to engaging Project workers and thereafter maintain and operate it throughout Project implementation.	PIE
<b>ESS 3: RESOURCE EFFICIENCY AND POLLUTION PREVENTION AND MANAGEMENT</b>			
3.1	<b>WASTE MANAGEMENT PLAN</b>  Prepare and implement a Waste Management Plan (WMP), as part of the site-specific ESMP prepared for the Project, to manage hazardous and non-hazardous wastes, consistent with ESS3.	Same timeframe as Action 1.1.2 above for the adoption and implementation of the relevant E&S instrument.	PIE
3.2	<b>RESOURCE EFFICIENCY AND POLLUTION PREVENTION AND MANAGEMENT</b>  Incorporate resource efficiency and pollution prevention and management measures as part of the site-specific ESMP to be prepared under Action 1.1.2 above.	Same timeframe as Action 1.1.2 above for the adoption and implementation of the relevant E&S instrument.	PIE
<b>ESS 4: COMMUNITY HEALTH AND SAFETY</b>			
4.1	<b>TRAFFIC AND ROAD SAFETY</b>  Incorporate measures to manage traffic and road safety risks, including risks resulting from transportation of project related goods, materials and workers as required in the ESMF and site-specific ESMP to be prepared under Action 1.1.2 above.	Same timeframe as Action 1.1.2 above for the adoption and implementation of the relevant E&S instrument.	PIE
4.2	<b>COMMUNITY HEALTH AND SAFETY</b>  Assess and manage specific risks and impacts to the community arising from Project activities, including, inter alia, traffic management, behaviour of Project workers, response to emergency situations, and include mitigation measures in the site-specific ESMP to be prepared in accordance with the ESMF.	Same timeframe as Action 1.1.2 above for the adoption and implementation of the relevant E&S instrument.	PIE

MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY
4.3	<p><b>SEA AND SH RISKS</b></p> <p>Prepare, adopt, and implement SEA and SH action plan as part of the POM, that includes, inter alia, code of conduct for Project workers, and applicable requirements for contractors, subcontractors, and supervising firms and manage the risks of SEA and SH throughout Project implementation.</p>	Adopt the SEA and SH action plan prior to the Effective Date, and thereafter implement the SEA and SH actions throughout Project implementation.	PIE
4.4	<p><b>SECURITY MANAGEMENT</b></p> <p>Assess and implement measures to manage the security risks of the Project, including the risks of engaging security personnel to safeguard project workers, sites, assets, and activities as part of Project ESMF and site-specific ESMPs, where relevant.</p>	Same timeframe as Action 1.1.2 above for the adoption and implementation of the relevant E&S instruments. The risks of engaging security personnel shall be assessed in any case prior to engaging security personnel and thereafter implemented throughout the implementation of the Project.	PIE
<b>ESS 5: LAND ACQUISITION, RESTRICTIONS ON LAND USE AND INVOLUNTARY RESETTLEMENT</b>			
5.1	<p><b>RESETTLEMENT FRAMEWORK</b></p> <p>1. Adopt and implement the RF for the Project, consistent with ESS5.</p> <p>2. Prepare, adopt, and implement a RP and/or a Livelihood Improvement Plan (LIP) for each activity under the Project for such RP and/or LIP is required, as set out in the RF and consistent with ESS5.</p>	<p>1. Consult, finalize, redisclose and adopt RF prior to the Effective Date, and thereafter implement the RF throughout Project implementation.</p> <p>2. Adopt the respective RP or LIP prior to carrying out the relevant works, and thereafter implement, including ensuring that before taking possession of the land and related assets, full compensation has been provided and as applicable displaced people have been resettled and moving allowances have been provided.</p>	PIE, MoE
<b>ESS 6: BIODIVERSITY CONSERVATION AND SUSTAINABLE MANAGEMENT OF LIVING NATURAL RESOURCES</b>			



MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY
6.1	<p><b>BIODIVERSITY RISKS AND IMPACTS</b></p> <p>Assess and manage risks and impacts associated with biodiversity in accordance with the ESMF, including preparing a Biodiversity Management Plan (BMP) where significant risk and adverse impacts on biodiversity have been identified, as part of Action 1.1.2 consistent with ESS6.</p>	Same timeframe as Action 1.1.2 above for the adoption and implementation of the relevant E&S instrument.	PIE
<b>ESS 7: INDIGENOUS PEOPLES/SUB-SAHARAN AFRICAN HISTORICALLY UNDERSERVED TRADITIONAL LOCAL COMMUNITIES</b>			
This Standard is not relevant to the Project.			
<b>ESS 8: CULTURAL HERITAGE</b>			
8.1	<p><b>CULTURAL HERITAGE RISKS AND IMPACTS</b></p> <ol style="list-style-type: none"> <li>1. Prepare, adopt, and implement a CHMP as part of site-specific ESMP, in accordance with the guidelines of the ESMF prepared for the Project, and consistent with ESS8.</li> <li>2. Prepare, adopt, and implement a stand-alone CHMP for the Dvin archaeological site in accordance with the ESMF and consistent with ESS8.</li> </ol>	<ol style="list-style-type: none"> <li>1. Same timeframe as Action 1.1.2 above for the adoption and implementation of the relevant E&amp;S instrument.</li> <li>2. Prepare, adopt, and incorporate the CHMP as part of the bidding document prior to the carrying out of civil work. Once finalized, implement the CHMP throughout the implementation of the activity.</li> </ol>	PIE
8.2	<p><b>CHANCE FINDS</b></p> <p>Describe and implement the chance finds procedures as part of the site-specific ESMP, in accordance with the guidelines of the ESMF prepared of the Project.</p>	Describe the chance find procedures in the ESMF. Implement the procedures throughout Project implementation.	PIE
8.3	<p><b>ACCESS AND DISTRIBUTION OF BENEFITS FROM CULTURAL SITE ENHANCEMENTS</b></p> <p>Assess the impacts of tourism development on equitable access to, and distribution of, benefits from cultural site enhancements within the clusters, and develop strategies to mitigate adverse effects as part of the CDPs.</p>	Same timeline as for the preparation and finalization of the CDPs.	PIE, MoE
<b>ESS 9: FINANCIAL INTERMEDIARIES</b>			

MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY
This Standard is not relevant to the Project.			
<b>ESS 10: STAKEHOLDER ENGAGEMENT AND INFORMATION DISCLOSURE</b>			
10.1	<b>STAKEHOLDER ENGAGEMENT PLAN</b>  Adopt and implement the SEP for the Project, consistent with ESS10, which shall include measures to, inter alia, provide stakeholders with timely, relevant, understandable and accessible information, and consult with them in a culturally appropriate manner, which is free of manipulation, interference, coercion, discrimination and intimidation.	Consult, finalize, redisclose and adopt SEP prior to the Effective Date, and thereafter implement the SEP throughout Project implementation.	PIE, MoE
10.2	<b>PROJECT FEEDBACK AND GRIEVANCE REDRESS MECHANISM</b>  Establish, publicize, maintain, and operate an accessible grievance mechanism (FGRM), to receive and facilitate resolution of concerns and grievances in relation to the Project, promptly and effectively, in a transparent manner that is culturally appropriate and readily accessible to all Project-affected parties, at no cost and without retribution, including concerns and grievances filed anonymously, in a manner consistent with ESS10.  The grievance mechanism shall be equipped to receive, register, and facilitate the resolution of SEA and SH complaints, including through the referral of survivors to relevant gender-based violence service providers, all in a safe, confidential, and survivor-centered manner.	Adopt the FGRM prior to the Effective Date, and thereafter maintain and operate the mechanism throughout Project implementation.	PIE
<b>INDICATORS FOR IMPLEMENTATION READINESS</b>			
The following actions are indicators for implementation readiness: <ul style="list-style-type: none"> <li>- A, Organizational structure</li> <li>- B, Capacity building plan</li> <li>- 1.1, Environmental and social assessments and/or plans</li> <li>- 2.1, Labor management procedures</li> <li>- 5.1, RF</li> <li>- 10.1, SEP</li> <li>- 10.2, FGRM</li> </ul>			